



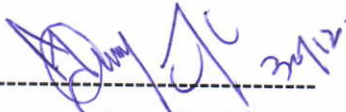
EVALUATION REPORT
(As per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: Employees' Old Age Benefits Institution
2. Method of Procurement: Open Competitive Bidding
3. Title of Procurement: Procurement of maintenance & support of service level agreement of existing Hardware.
4. Tender Inquiry No.
5. PPRA Ref No. (TSE): TS463932E
6. Date of Publication of Newspaper: 6th November, 2021 (Daily Dawn)
7. Date of Publication on EOBI and PPRA Website: 05th November, 2021
8. Date & time of Bid M/s Closing: 26th November, 2021 @ 11.00 a.m
9. Date & time of Bid Opening: 26th November, 2021 @ 11.30 a.m
10. No. of Bids Received: Two
11. Criteria for Bid Evaluation: Single Stage two Envelope
12. Detail of Bid(s) Evaluation: Evaluation Report Mentioned below

Sr.#	Name of Bidder	Technical Marks obtained	Technical Evaluation status	Financial Bid amount for three years (Rs)
1	M/s Inbox Business Technologies (Pvt) Ltd	95	Qualified	8,809,817/-
2	M/s Synergy Computers (Pvt) Ltd.	85	Qualified	9,319,110/-
3.	M/s Apollo Telecom (Pvt) Ltd.	67	Not Qualified	-

Lowest Evaluated Bidder: **M/s Inbox Business Technologies (Pvt) Ltd.**

Signature -----


Muhammad Naeem Shoukat
Dy. Director / Incharge (GAD)

Official Stamp -----

Enclosed. Technical valuation Report.



Minutes of the IT Technical Evaluation Committee

Meeting Title: IT Technical Evaluation Committee to Assess Technical Bids for the Procurement of Maintenance & Support of Service Level Agreement of Existing Hardware	
Date:	14/12/2021
Start time: 03.00. PM	End time: 04.00 PM
Convener: Mr. Nadeem Iqbal, (Offt. DDG/Director)	
Participants : M/S Nirmal Namdev (Director/Member), Haris Bin Maqsood (Offt Director /Member), Tariq Bashir (DD/Member), Najeebullah Malik (DD/Member & Secretary) Wahab Ahmed (AD-IT/Co-opted Member)	
Agenda: Evaluation and Assessment of Procurement of Maintenance & Support of Server & Network Services	
Summary of discussion/decisions :	
<ul style="list-style-type: none">➤ A meeting of IT Technical Evaluation Committee was held on 14/12/2021 in the office of Officiating DDG/ Director (IT) in-order to technically evaluate and asses bids received in response to our tender notice regarding Procurement of Maintenance & Support of Service Level Agreement of Existing Hardware➤ The advertisement/tender notice for procurement of above services was published on the websites of EOBI, PPRA and in Print Media on 06/11/2021➤ Following Three (3) vendors have participated and submitted their bids in response to our advertisement<ul style="list-style-type: none">➤ M/S Inbox Business Technologies (Pvt) Ltd➤ M/S Apollo Telecom (Pvt) Ltd➤ M/S Synergy Computer (Pvt) Ltd➤ As criteria set in RFP, the Participants of IT TEC have reviewed decisive factor for Technical Evaluation in respect of Procurement of Maintenance & Support of Service Level Agreement of Existing Hardware and thoroughly examined all the technical bid of aforesaid vendors.➤ Required Minimum Qualifying Marks =80%➤ On evaluation and assessment following marks have been obtained by participating vendor out of total 100 marks in-respect of their Technical Proposals<ul style="list-style-type: none">➤ M/S Inbox Business Technologies (Pvt) Ltd 95/100➤ M/S Synergy Computer (Pvt) Ltd 85/100➤ M/S Apollo Telecom (Pvt) Ltd 67/100	



Minutes of the IT Technical Evaluation Committee

As result of technical evaluation and appraisal, two vendors i.e. M/S Inbox Business Technologies (Pvt) Ltd and M/S Synergy Computer (Pvt) Ltd are declared technically qualified. Detail are as under

- ⋄ M/S Inbox Business Technologies (Pvt) Ltd 95/100 (Technically Qualified)
- ⋄ M/S Synergy Computer (Pvt) Ltd 85/100 (Technically Qualified)
- ⋄ M/S Apollo Telecom (Pvt) Ltd 67/100 (Technically Disqualified)

Hence unanimously endorsed above result by the IT Technical Evaluation Committee

The meeting ended with vote of thanks to the Chair

Mr. Nadeem Iqbal
Offt. DDG/Director (IT Convener)

Mr. Nirmal Namdev
Director (IT/Member)

Mr. Haris Bin Maqsood
Offt Director (IT/Member)

Mr. Tariq Bashir
DD (IT/Member)

Mr. Najeebullah Malik
DD (IT/Member & Sect)

Mr. Wahab Ahmed
(AD-IT/Co-opted Member)

Maintenance & Support of Existing Hardware (SLA)

Minimum Eligibility Criteria

Tender Published in Print Media on 06/11/2021

Tender Published at PPRA and EOBI Website

Bids Received on 26/11/2021

Technical Bid open on 26/11/2021

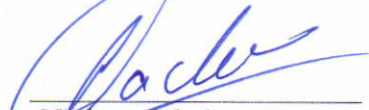
Technical Evaluation held on 14/12/2021


As per Tender Notice technical bid will be opened of those bidders, qualify the following minimum eligibility criteria

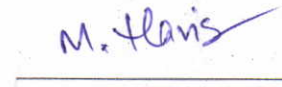
S. #.	Description	M/s. Inbox Business Technologies (Pvt.) Ltd.	M/s. Apollo Telecom (Pvt.) Ltd.	M/s. Synergy Computers (Pvt.) Ltd.
A	The bidder must have verifiable proof of supply, maintenance and support;	Yes	Yes	Yes
B	The bidder must be registered with FBR/Sales Tax and Provincial Revenue Boards;	Yes	Yes	Yes
C	The bidder should not be blacklisted or involved in any litigation during the last three years.	Yes	Yes	Yes
Status		Qualified	Qualified	Qualified


Note:

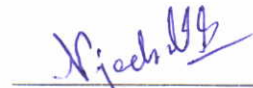
Yes: means information provided, No: means information not provided


(Nadeem Iqbal)
Ofg. DDG (IT)
Convener


(Nirmal)
Director (IT)
Member


(Haris Bin Maqsood)
Ofg. Director (IT)
Member


(Tariq Bashir Malhi)
Dy. Director (IT)
Member


(Najeebullah Malik)
Dy. Director (IT)
Secretary TEC

**Technical Evaluation Result for
Maintenance & Support of Existing Hardware (SLA)**

Tender Published in Print Media on 06/11/2021

Tender Published at PPRA and EOBI Website

Bids Received on 26/11/2021

Technical Bid open on 26/11/2021

Technical Evaluation held on 14/12/2021

Minimum marks to obtain 80%

S. #.	Description	Marks of Eligibility	M/s. Inbox Business Technologies (Pvt.) Ltd.	M/s. Synergy Computers (Pvt.) Ltd.	M/s. Apollo Telecom (Pvt.) Ltd.
1	The Bidder must have experience of at least five similar projects of SLA (Attach proof)	8	8	8	0
2	Qualified engineers of the SLA Servers (attach CVs). For (Three engineers 15, Two Engineers 10, One Engineer 5)	15	15	10	10
3	The vendor should have their offices with technical staff on-site in Karachi and Lahore	7	7	7	7
4	SLA Brand Partner (Premier 15, Preferred 10, Registered 5)	15	10	5	5
5	Client Feed-Back (3 Feedback 10, 2 Feedback 8)	10	10	10	10
6	The vendor should be in operation for at least 10 years. (attach Proof)	10	10	10	10
7	The bidder must have Annual Sales Volume/Gross Turnover of at least Rs.300 million in any of the last three (03) years (attach Audited Reports)	10	10	10	0
8	The bidder must be registered with Sales Tax, Income Tax departments and should be active tax payer.	7	7	7	7
9	Tax returns of last 3 years. (attach proof)	8	8	8	8
10	List of Support Staff along with Support Escalation Matrix and Call Logging Procedure (attach proof)	10	10	10	10
Total		100	95	85	67
Status			Qualified	Qualified	Not Qualified

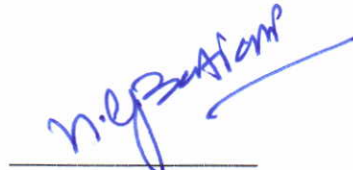
Note: Vendors M/s. Synergy Computers (Pvt.) Ltd. and M/s. Inbox Business Technologies (Pvt.) Ltd. have been technically qualified due to securing above 80% marks. M/s. Apollo Telecom (Pvt.) Ltd. has not qualified due to not securing 80% marks

Najeed

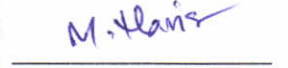
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(Nadeem Iqbal)
DDG (IT)
Convener

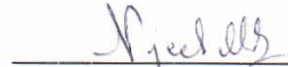


(Nirmal)
Director (IT/DC)
Member



(Haris Bin Maqsood)
Director (IT)
Member

(Tariq Bashir Malhi)
Dy. Director (IT)/
Member



(Najeebullah Malik)
Dy. Director (IT/Web)/
Secretary